

Guest Directory

At Your Service

Welcome to, Rocks Hotel & Casino...

We are delighted to have you as our guests at our hotel.

We are eagerly looking forward to serving you personally and making your stay an unforgettable and pleasant experience.

Here, you will find some useful information that will make you feel at home from the moment you arrive.

We wish you a wonderful vacation and thank you for choosing our hotel.

Best regards

Hotel Management and Staff

GENERAL INFORMATION

Address : Rocks Hotel & Casino
Kordonboyu Cad. Kyrenia
NORTH CYPRUS

Category. : 5 Star

Telephone : +90 392 650 04 00

Faks : +90 392 650 04 04

E-mail : info@rockshotel.com

Internet : www.roc kshotel.com

TRANSPORTATION INFORMATION

Rocks Hotel & Casino is located on the seafront in the city center of Kyrenia, a port city that has hosted many civilizations throughout history. It is 40km from Ercan Airport and within walking distance of Kyrenia Harbor. It is waiting for you to experience the best with its comfortable and renovated elegant rooms, friendly staff, spacious venues, and international cuisine.



Cyprus, the third largest island in the Mediterranean after Sicily and Sardinia, is located in the Eastern Mediterranean, where the trade routes of the three continents intersect. The total area of the island is 9,251 square kilometers and the area of the Turkish Republic of Northern Cyprus is 3,355 square kilometers. The closest neighbor of the island of Cyprus is Turkey, 65 km to the north. The island is also 112 kilometers west of Syria and 418 kilometers north of Egypt. According to 2014, the total population of the Turkish Republic of Northern Cyprus is 313,626.



Nicosia, the capital, is the largest city of the Turkish Republic of Northern Cyprus. Magosa and Kyrenia, which are located on the seafloor, are other important cities. Güzelyurt and Lefke are two cities famous for their large citrus groves. The Turkish Republic of Northern Cyprus has a typical Mediterranean climate with hot and dry summers and mild winters. Most of the precipitation falls in November and March. In January, the coldest month, the lowest and highest temperatures are 9 °C - 12 °C on average. In August, the hottest month, the average minimum and maximum temperatures (in the shade) are around 37 °C - 40 °C.

Breakfast

You can enjoy breakfast at L'HIRONDELLE Restaurant with unique flavors and rich options.

Breakfast Hours: Weekdays: **07:00 - 10:30** Weekends: **07:00 - 11:00**

Dinner

You can enjoy your dinner in the elegant atmosphere of L'HIRONDELLE Restaurant with exquisite examples of Turkish and international cuisine and a rich wine menu.

There is a dress code for dinner. Shorts, tank top, slippers are not accepted.

Dinner Hours: 19:00-22:00

Cafe Rocks

Cafe Rocks, the meeting point of Kyrenia, where you can relieve the tiredness of the day with a cup of coffee or sip your drink in a stylish environment, exquisite food, and a wide range of flavors with a rich wine menu...

Tea Time ; "Every day from 4:00 PM to 6:00 PM, we invite you to enjoy an elegant tea time experience at Cafe Rocks. Savor this special moment with our Regular option for 500 TL or our Premium option for 600 TL!"

Cafe Rocks serve our valued guests until **24:00**

La Habanera

Simple, elegant, stylish and attractive, La Habanera, which brings you the great flavors of Italian and Cypriot cuisine, welcomes you with pleasure in a pleasant and friendly environment to enjoy quality food with its friendly and impressive staff.

La Habanera "Business Lunch"

"Every day from 12:00 PM to 14:00 PM, experience our specially prepared Business Lunch set menu in the elegant ambiance of La Habanera Restaurant, designed for your business meetings. For 1,500 TL, including a soft drink, this delicious break adds a touch of sophistication to your professional gatherings."

La Habanera "Happy Hour"

"Don't miss the 50% discount on all alcoholic beverages every day from 5:00 PM to 7:00 PM at La Habanera Bar!"

There is a dress code in our a la carte restaurant. Shorts, tank top, slippers are not accepted.

Onyx

Onyx, the most popular haunt of Kyrenia, is a place where you can experience the Onyx lounge culture in the best way with its quality decor and environment.

Catch Seafood

You're invited to a delightful evening on the enchanting blue of the Mediterranean! At Catch Seafood Restaurant, we bring you the freshest seafood and the unique flavors of Mediterranean cuisine. Our stylish and welcoming open-air setting, where you can enjoy the sea breeze and starlit sky, makes it the ideal spot for a memorable evening.

Opening Hours:

- In Season: Open daily from 19:00 to 24:00.
- Winter Season: We will continue to serve in our indoor area during the winter season. For reservations, we kindly ask you to contact guest relations.

Cafe Porto

We invite you to a peaceful experience in the nostalgic ambiance of Kyrenia Harbor. At Cafe Porto, we offer an unforgettable atmosphere with the serene Mediterranean view, the historic silhouette of Kyrenia Castle in the background, and the calming blue of the sea. Located on the lively yet tranquil harbor, our venue is the perfect place to enjoy our delicious selections and beverages at any time of the day.

Opening Hours:

- Open daily from 09:00 to 24:00.
- Special Discount: A 10% discount is available for hotel guests with their room key.

Rocks Spa and Fitness

At the end of a busy workday, you can restore your body and soul, unwind from stress, and enjoy the traditional Balinese massage experience with our Balinese therapists, specially brought from Indonesia, in the exclusive setting of Rocks Spa. Additionally, a fitness area is available to meet your basic exercise needs. **Extension: 3407**

Room Service

Our room service is available 24 hours a day. The room service menu can be found at the end of our 'Guide'. **Extension: 50**

Hot Water and Ice

Hot water and ice can be provided by Room Service free of charge.
Extension: 50

Key card

All our rooms are equipped with an electronic card system. A separate code is issued for each guest. If you have lost your card or need a second card, please contact the reception.

Bank

There are many bank branches around our hotel. You can withdraw cash from ATMs in these branches

Luggage Service

Please call Guest Relations. **Extension: 1000**

Baby Sitter

Please inform us in advance of your request for a babysitter. If you need a babysitter on the same day, please call Guest Relations. **Extension: 1000**

Laundry, Dry Cleaning and Ironing (Quick service)

After filling in the Laundry and Dry Cleaning form, please put your item to be cleaned in the laundry bag in your room and inform Guest Relations.

Our laundry and ironing service is available **between 08.00-23.00. Extension: 1000**

Flower

Guest Relations will assist you for your flower orders.

Extension: 1000

Information

For general information about city tours, local events, restaurants and many more, please call the Guest Relations department. **Extension: 1000**

Magazine and Newspaper

Please inform Guest Relations. **Extension: 1000**

Doctor

Please contact Guest Relations. **Extension: 1000**

Foreign Exchange Transactions

You can exchange your foreign currency at reception 24 hours a day. There are also many bank branches and exchange offices in the vicinity of our hotel.

Cashier

If you would like to know your invoice and account status, currency transactions, payment information regarding your departure from the hotel, our reception staff is at your service 24 hours a day. Please call the reception for information. **Extension: 0**

Pets: Pets are not allowed in our hotel.

Electric Tools

Please do not use electrical appliances in the rooms.

Fax and Photocopy

You can get detailed information from Guest Relations. **Extension: 1000**

Safety Box

For the safety of your personal belongings, apart from the electronic safe in your wardrobe, you can also use our hotel safes at the reception free of charge. The hotel management is not responsible for lost items.

Airline information

Please contact Guest Relations for information and support. **Extension: 1000**

Beverage

Drinks other than the minibar can be ordered from Room Service. **Extension:50**

Wireless Internet

Wireless internet access is available in our hotel and is free of charge. Please call Guest Relations for more information. **Extension: 1000**

Housekeeping Service

Please call Guest Relations for additional pillows (soft, hard or orthopedic), mattresses, baby cots, towels, flower vases, sewing boxes, extra hangers and similar needs. **Extension: 1000**

Lost and found

Please notify Guest Relations. **Extension: 1000**

Air condition

Our air conditioners are central system. You can adjust it as you wish from the control panel in your rooms. In case of any problem, please call Guest Relations.

Extension: 1000

Credit Card

Master Card, Visa and American Express cards are valid at our hotel.

Do Not Disturb

If you wish to be absolutely undisturbed by telephone and hotel services, please call Reception and press the DO NOT DISTURB button in your room.

Hairdresser, manicure, pedicure

Our hotel hairdresser is located right next to Spa Rocks. Please call 3421 for an appointment.

Message

Letters, parcels, telephone messages, handwritten notes are delivered directly to you or your room.

Minibar

The minibar filled with drinks for your small snacks is checked and replenished every day.

Room Check-in and Check-out Hours

Check-in time is **14:00** and check-out time is **12:00**.

Car Rental

Our Guest Relations department will be happy to assist you with car hire.

Extension: 1000

Beach Towel

Private beach towels are available at the entrance of the outdoor pool.

Hair Dryer

Hair dryers are available in all of our rooms. You can find the digital safe in the wardrobe in the drawer just below.

Requests and Complaints

Please contact Guest Relations. **Extension: 1000**

Taxi

Please report your taxi request to Guest Relations. **Extension: 1000**

Tailor

Our Guest Relations team will be happy to assist you with your needs.

Extension: 1000

Wake Up

Please call reception for our wake-up service. **Extension: 0**

Fire Safety and Emergency

You can find the necessary information in the fire and safety section of our guide. The guide showing the fire escape routes is located behind your room door.

Casino Rocks

Opening & closing hours:

Week days: 12:00 - 05:00, **Weekend:** 12:00- 06:00

Dress code: Our casino has a smart dress code.

Casino check-in: Guests are required to present their passport or ID card at the casino reception desk upon first check-in. This application is valid for the first entrance.

Book reading: No books can be read in the casino except in the area designated by the administration.

Games: In our casino, there are table games such as roulette, poker, black jack, black jack, Texas holdem as well as machine games with the latest technologies that will excite you, and the staff on duty will provide information about the game details if needed.

Good Luck



In Case of Fire



WHEN YOU FEEL THE FIRE START

- Switch on the nearest fire alarm.
- Report to the hotel switchboard. "Extension: 0".
- If possible, leave the building.
- Don't use the lift.



LEAVING THE HOTEL AFTER HEARING THE FIRE ALARM

- Touch the door handle to check the temperature. If the door or door handle is very hot, do not open the door. If not, open the door carefully. Take precautions to close it again if necessary. Take the key to your room with you. Do not use the lift.
- If there is smoke in the corridor, move as close to the floor as possible. Crawl on your hands and knees.



IF IT IS NOT POSSIBLE TO LEAVE YOUR ROOM

- Switch off the air cleaning system.
- Inform the switchboard of your room number as "extension 0".
- In the first instance, avoid opening windows or breaking window panes.
- Tuck-soaked towels, curtains, and bed linen between doors and windows. Also, close air vents. You can use the rubbish bins in your room to collect water from the bathroom.
- If smoke enters your room, make a tent over your head with a soaked blanket.
- If smoke still fills the room, it may be necessary to open the window a little. If the windows will not open, break one with a chair. However, if smoke or fire is rising upwards from downstairs, avoid opening the window or breaking the panes.



FOR YOUR SAFETY

- You can identify the fire escape route and exit points from the plan and corridor signs in your room.
- We especially recommend our guests determine where the fire alarm and fire extinguishers are located.